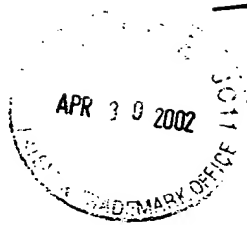


5/A (w/e)
5/14/02
DS

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Serial No.: 09/232,749

Attorney Docket No.: 99P7424US



PATENT
ATTORNEY DOCKET
NO. 99P7424US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Crouch, et al.
Serial No.: 09/232,749
Filed: January 15, 1999
Title: QUEUE AS CALLABLE ENTITY
IN IP TELEPHONE SYSTEM
Group Art Unit: 2664
Examiner: Tran

I hereby certify that this paper is being deposited with
the United States Postal Service as first class mail in an
envelope addressed to: Assistant Commissioner for
Patents, Washington, D.C. 20231, on this date.

Date Signature

4-14-02 B. G.

AMENDMENT

RECEIVED

MAY 08 2002

Technology Center 2600

Assistant Commissioner
for Patents
Washington, D.C. 20231

Dear Sir:

In response to the Official Action mailed January 10, 2002, please
enter the following Amendment:

IN THE CLAIMS:

1. (Amended) A telecommunications system, comprising:
a packet switched network;
one or more telephony devices coupled to said packet switched
network; and
one or more queues, coupled to said packet switched network, said
one or more queues configured to receive forwarded calls from said one or